

A freight forwarding company automated its CHA processes using achieve-CARGO, leading to a **50% reduction in documentation processing time**. This equated to a **saving of \$10,000 USD a month in time and fee reductions**.



The challenges our client trusted us with

- ▶ Reduce the amount of demurrage and detention fees being paid
- ▶ Automating the processing of system approvals and CHA documentation processing
- ▶ Ensure real-time visibility to maximise free days in port and have a clear line of sight on valuable cargo at all times



How achieve-SAFETY helped

- ▶ Provided and implemented a comprehensive digital end-to-end cloud-based solution to replace multiple legacy systems
- ▶ Expertly trained the clients' teams on how to generate time efficiencies through automation
- ▶ Offered an intuitive, user-friendly solution, that integrated with other organisational systems



The outcome for our client

- ▶ Reduced and in some cases avoided demurrage & detention penalty
- ▶ A notable decrease in the time required for managing complex documentation, resulting in a minimum of 25% savings in both time and costs
- ▶ Automation has decreased time spent on all paperwork, freeing up staff to work on other tasks

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achieve-CARGO, an integrated and automated end-to-end CHA digital solution offers real-time visibility, drives down fees and provides tangible ROI.

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